



# ALERT

23 August 2021



## Sittingbourne resident targeted by scam Council phone call

An elderly resident from Sittingbourne received a phone call from someone claiming to be from the Council about doing work on their drains.

### What happens:

- You receive a phone call from someone saying they are from the Council
- They tell you they need to do some work on your drains
- This work will cost you £20,000 and you will need to send a cheque.
- They start the work that day.



**What to do:**

- This is a **SCAM** - Do not allow them on your property.
- If you think there is a problem with your drains, contact Southern Water on 0330 303 0368.
- Southern Water would never demand money for repairing drains they are responsible for.
- Find out who is responsible for repairing drains and sewers on [Citizens Advice](#)
- Report scam calls to Citizens Advice on 0808 223 1133

**Please warn family members, friends and neighbours.**


Report it



## Coronavirus/COVID-19 Scams and Guidance

Find out about how scammers may be trying to target you and your family during the Coronavirus pandemic. We can all be vulnerable to these criminals and the best way to protect yourself is to make sure you are aware. KCC Public protection have created a page that lists scams that are using the Pandemic to target you.

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Contact Details



For advice and to report issues to **KCC Trading Standards** contact [Citizens Advice consumer helpline](#) on **0808 223 1133**  
[Consumer Advice scams action line](#) on **0808 250 5050**  
Monday to Friday from 9am to 5pm.